## Email me: Remyzimmermandesign @gmail.com Limmerman

Graphic Designer UI / UX Designer

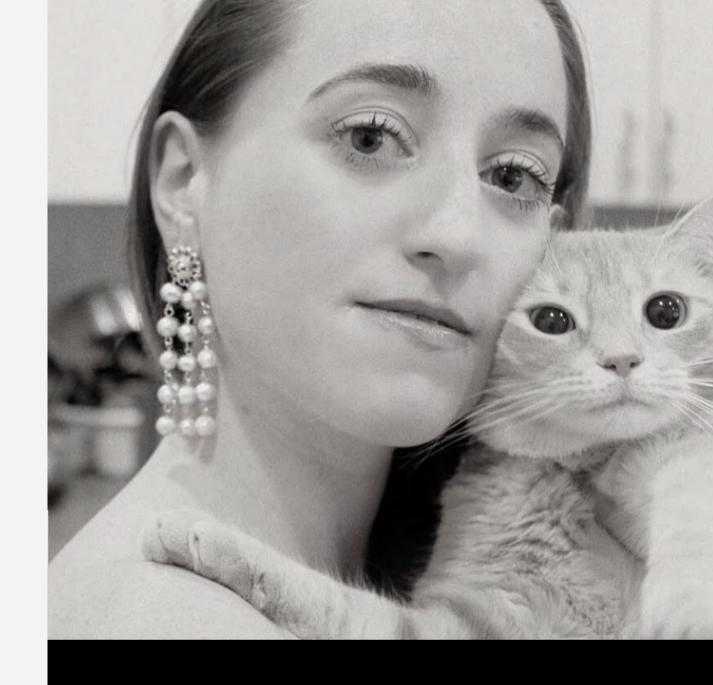


Online Portfolio 2023

## About Me

Hi! I'm Remy, a Product Designer living and working in Brooklyn, NY. I have spent 10+ years working in the arts, and the last 4+ years telling stories across different areas of digital design; from marketing, to branding, to B<sub>2</sub>B advocating for user centered designs using compelling presentations. Recently, I've bee focusing my obsession for detail on my newest journey - designing human-centered products for web and mobile.

I bring a unique, arts-driven perspective and keen curiosity to all my work. Away from the computer, you can find me painting flowers, reading about psychology, or wandering the Met.



Graphic Designer UI / UX Designer

### Education

Rhode Island School of Design 2011–2015 BFA / Concentration in Art History

Career Foundry

2021

Intro to UI Certification

General Assembly

2022-2023

UX Design Certification

## Recent Sxperience



Graphic Designer Future PLC 2019-20



### Freelance Design

- AmplifyMarketing
- Devada
- JeffreyWassermanEstate

2020-22



**UX** Immersive

General

Assembly

2022-23

## Select Skils



 $\rightarrow$  Mult

Multi-platform UI



Branding



Usability Testing



User Research



Illustration



Adobe Suite, Figma, Sketch, Miro

## Contents

- Project 01: Beacon's closet
- Project 02: Thriver's on the Move
- Project 03: Drippy

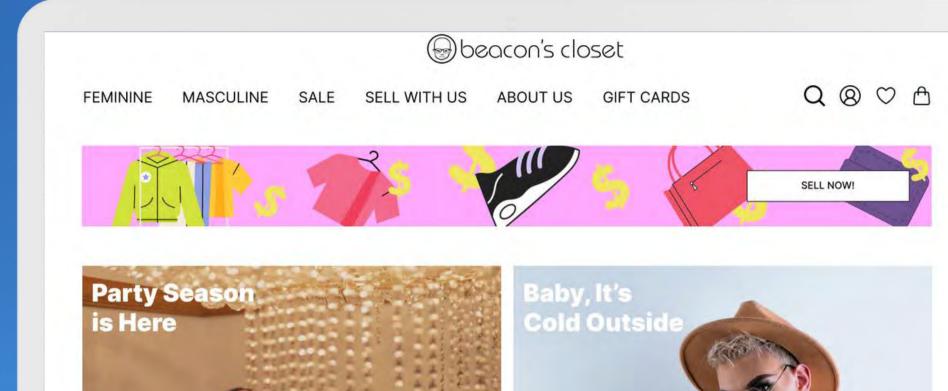


PROJECT BASED ON www.BeaconsCloset.com

#### Website Re-Design

Beacon's Closet is a locally owned thrift store founded by women. They embrace sustainability and ethical business practices and are active members of the community, even offering a buy/sell/trade program and charity partnerships. Beacon's popularity has allowed them to open 4 physical stores across Brooklyn, NY. However, many aren't aware they have an online shop.

## Beacon's Closet



Scope

Role

Tools

Device

1.5 weeks

UX/UI

Figma

Desktop

Designer

Міго

### Strategic Objectives

- Channel customers to the right category of products
- Support Beacon's gender neutral branding
- Streamline the checkout process
- Drive sales

## Design Process

#### 01 Discover

Competitive Audit
Heuristic Evaluation
User Research
Usability Tests



02 Define

Persona
Journey Map



03 Ideate

User Flow
Card Sorting
Information Architecture



04 Design
Wireframe

Wiretrame Visual Design



05 Deliver

Mid-Fidelity
Testing
Interactive
Prototype







### Competitive Audit

I started by conducting research to get familiar with other reputable e-commerce competitors with an assumed similar demographic and customer shopping needs as Beacon's Closet. I analyzed three different companies, two with a focus on vintage resale.

Depop, The Real Real, and Urban Outfitters. The latter would later serve as inspiration for the UI of the new website.

Although Beacon's had some of the same key features as the other three competitors, it was already becoming clear that elements that would make a user's experience so much easier were missing.

A heuristic evaluation showed that violations strongly outweighed any positives, with a strong emphasis on efficiency of use being the most severe.

| FEATURES                                     | BEACONS  | THE<br>REALREAL | URBAN    | DEPOP    |
|--|----------|-----------------|----------|----------|
| New Arrivals                                 | <b>~</b> | <b>~</b>        | <b>~</b> | <b>~</b> |
| Locations                                    | <b>~</b> | <b>~</b>        | <b>~</b> |          |
| Buy/Sell/Trade                               | <b>~</b> | <b>~</b>        |          | <b>~</b> |
| Filter System                                | <b>~</b> | <b>~</b>        | <b>~</b> | <b>~</b> |
| Filter by color                              |          | <b>~</b>        | <b>~</b> | <b>~</b> |
| Filter by Brand                              |          | <b>~</b>        | <b>~</b> | <b>~</b> |
| Sort By                                      |          | <b>~</b>        | <b>~</b> | <b>~</b> |
| Quick Check Out                              | <b>~</b> |                 | <b>~</b> |          |
| Trade/Sell Online                            |          |                 |          | <b>~</b> |
| Blog   | <b>~</b> |                 | <b>~</b> |          |
| Search Bar Shows suggestions                 |          |                 | <b>~</b> | <b>~</b> |
| Easy To Navigate<br>Home Page                |          | <b>~</b>        | <b>~</b> | <b>~</b> |
| Clothing Categories<br>listed across nav bar |          | <b>~</b>        | <b>~</b> | <b>~</b> |
| Filter By Type –<br>Detailed                 |          | <b>~</b>        | <b>~</b> | <b>~</b> |

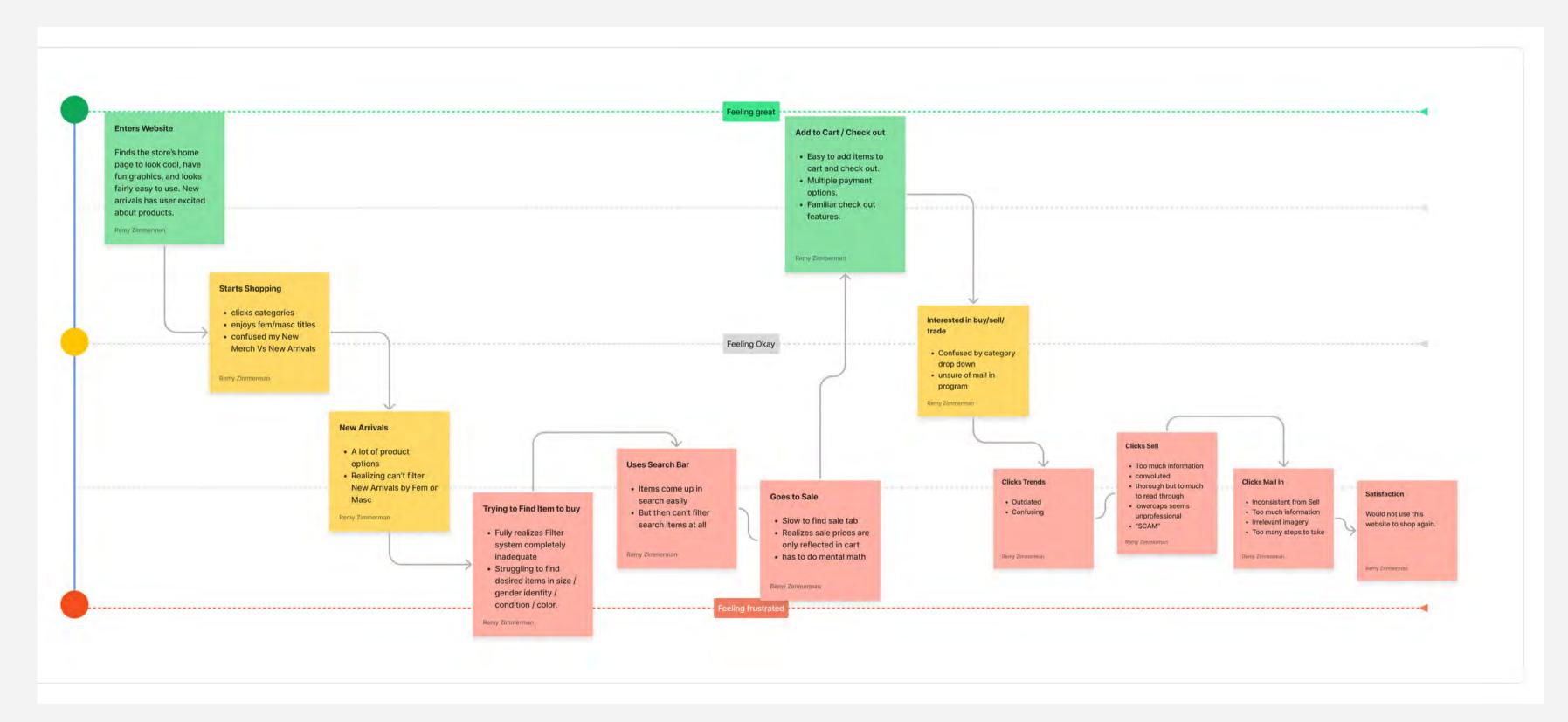
## User Research & Usability Testing

Key Goals: Reveal potential pain points that hinder a users ability to purchase clothing or participate in the sell/trade program on beacons closets website

To unlock these pain points, I conducted usability testing with 5 users in the targeted demographic of early 20s through 30s. Of these users 2 identifies as male, 2 as female, and 1 identified as a non-binary femme.

"I like that gender identity is represented by masculine and feminine vs men's and women's, but key filters are missing"

## P. 10 | User Journey Map



## Findings

### "I like the company but I would never use this website. I would just go in person"

100000

Of users struggled to find items they were looking for

Inadequate filter system, can't sort by budget

80%

Were confused by buy/sell/trade

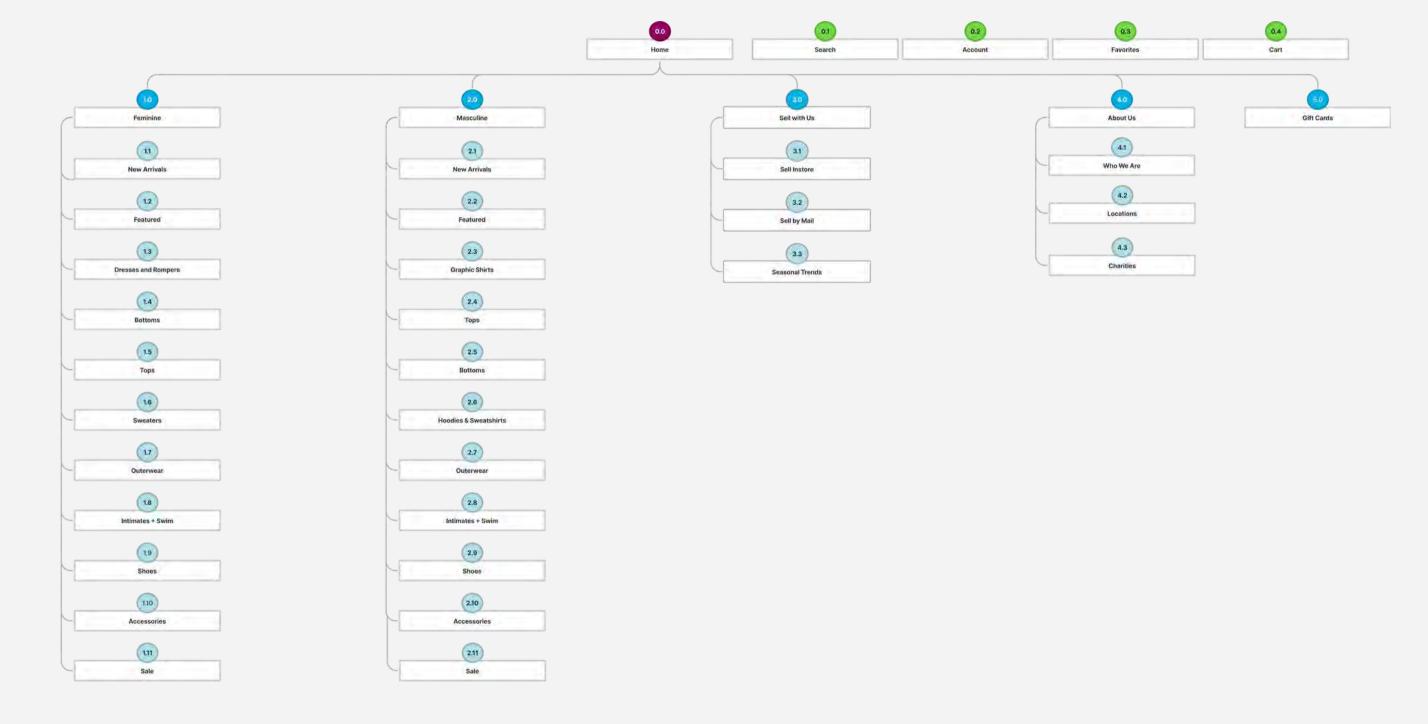
Guidelines were convoluted, aesthetic felt unprofessional and inconsistent, overall it felt like a "scam" 10000

Would not use the website again

Users would either not shop at all through Beacon's or would only shop in store after trying to use the website

## Sitemap

The overall strategy for the ideal site flow, channeling the user into the right category of products.



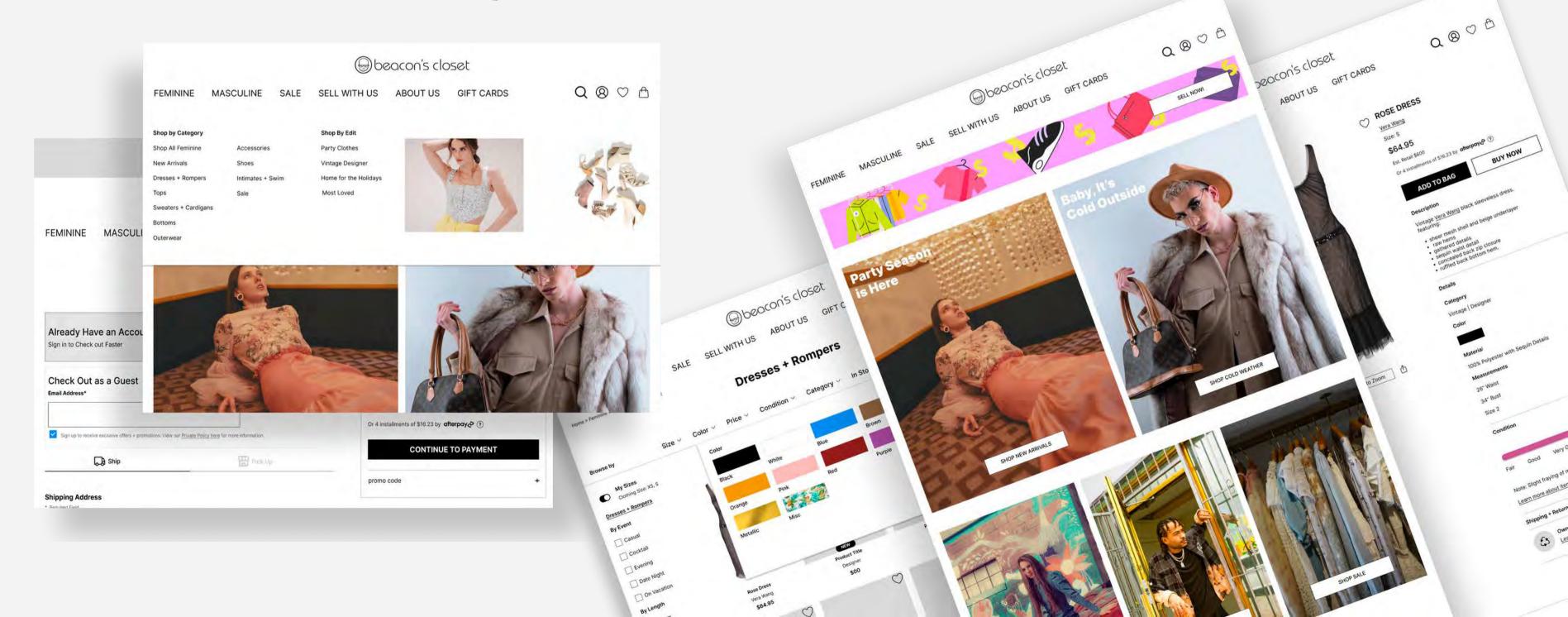
## Wireframes

Based on the findings discovered through user research, the user journey map, and the information architecture defined by the new site map, I began my visual design process by sketching low-fidelity mockups which I then translated to mid-fidelity in Figma for user testing.



## Solutions

The IA, navigation, user interface, and branding were redesigned based on insights from user research and delivered in the form of a mid—fidelity, interactive prototype. Some solutions included in depth filter functionality, detailed item descriptions, an updated checkout feature, and the ability to favorite for later.

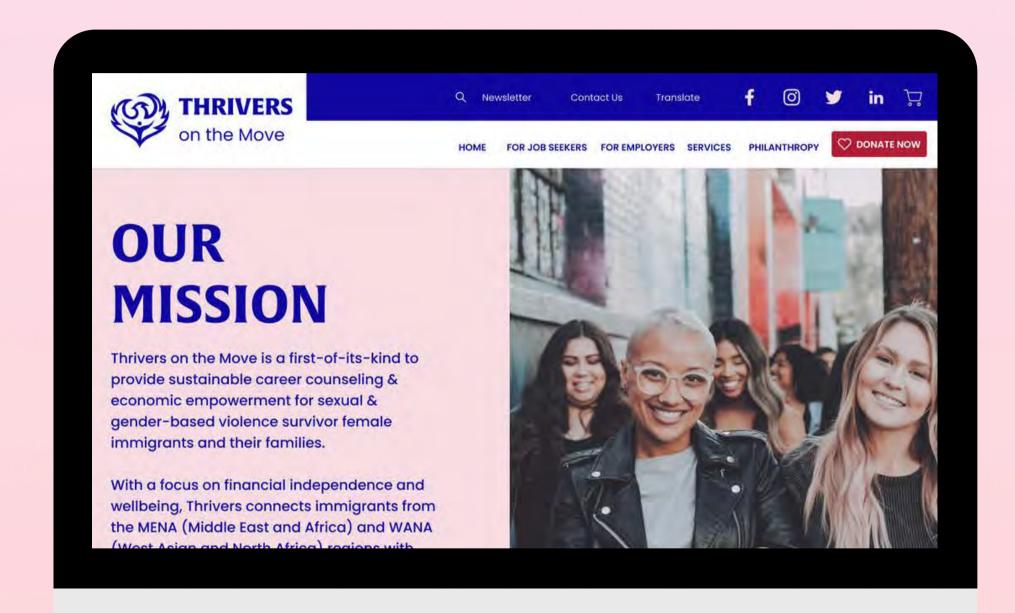


## P.15 | Thriver's on The Move

Thriver's seeks to offer sustainable career counseling, economic empowerment for sexual & gender-based violence survivors, female immigrants, and their families in the non-profit space.

We teamed up with Thriver's to strengthen their web presence and accessibility to support Sara's vision that every woman and survivor has the power to thrive and lead a life they deserve.

REDESIGN BASED ON https://thriversonthemove.org



Client

Thriver's on the Move Sara Abdel

Scope

3 Weeks - MVP

Team

Carol Benante Zach Mcrimmon Neka Barrera Remy Zimmerman

Role
UI Design Lead

Tools
Figma, Adobe
Illustrator, Google
Docs, Zoom, Slack





Contact Us

Translate









HOME

FOR JOB SEEKERS FOR EMPLOYERS SERVICES

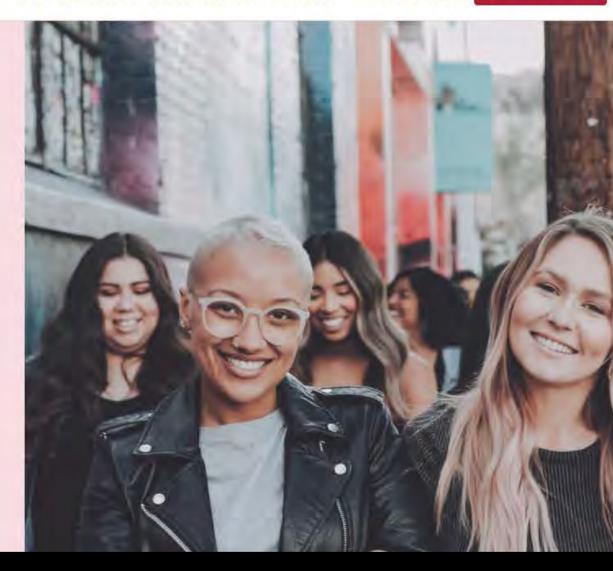
SERVICES PHILANTHROPY

ROPY ODNATE NOW

## OUR MISSION

Thrivers on the Move is a first-of-its-kind to provide sustainable career counseling & economic empowerment for sexual & gender-based violence survivor female immigrants and their families.

With a focus on financial independence and wellbeing, Thrivers connects immigrants from the MENA (Middle East and Africa) and WANA (West Asian and North Africa) regions with



### Client Needs

→ Website Redesign る Development Rebrand Including
Logo Redesign

Develop Job

Placement Platform

Updated Site Nav

Blogging Platform Dev

> Drive Donations

Elevate Social Media

Awareness

Trive New Subscribers

Elevate Healthcare
Initiatives

## P. 17 | Usability Testing

Direct Path Indirect Path

Failed

We analyzed experiential friction by watching 8 initial participants perform tasks on the existing site structure.

| Task                                       | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | Difficulty<br>Avg. | Time on Task<br>Avg | Success Rate<br>Avg |
|--|------|------|------|------|------|------|------|------|--------------------|---------------------|---------------------|
| Register to get connected w/<br>job seeker | 1:12 | 3:00 | 0:30 | 0:30 | 0:27 | 2:18 | 3:22 | 4:03 | 3.25/5             | 1:55                | 50%                 |
| Donate via Fundly                          | 3:00 | 0:10 | 4:00 | 0:25 | 2:30 | 2:!5 | 2:33 | 1:52 | 3.75/5             | 1:36                | 44%                 |
| Enroll in English Class                    | 1:30 | 0:45 | 0:30 | 2:00 | 3:00 | 1:11 | 0:12 | 2:44 | 3.25/5             | 1:29                | 50%                 |
| Sign up for Mammogram                      | 3:52 | 2:53 | 2:36 | 2:00 | 0:26 | 1:27 | 0:16 | 1:27 | 3/5                | 1:45                | 50%                 |
| Apply to CNA Program                       | 0:24 | 0:26 | 0:23 | 0:30 | 0:24 | 0:21 | 0:19 | 0:27 | 1.5/5              | 0:25                | 87.5%               |
| Make business consulting appt.             | 1:45 | 2:01 | 3:00 | 2:00 | 4:00 | 0:41 | 3:25 | 1:19 | 4/5                | 2:16                | 31.25%              |
| Submit your resume                         | 0:28 | 1:10 | 0:26 | 4:00 | 0:30 | 0:14 | 0:10 | 0:10 | 2/5                | 0:53                | 75%                 |
| Locate list of career tips                 | 0:36 | 3:28 | 2:00 | 4:00 | 2:30 | 4:17 | 2:50 | 1:13 | 4/5                | 2:27                | 50%                 |

## Affinity Mapping

We then scrutinized the use cases and identified pain points, allowing us to define which problems were a priority to tackle within the given time constraints



#### Clarity issues

## l assumed the lif I am uploeding a document, why donate to the would also have same place. If I am uploeding a document, why would also have to fill out a form? What am I tipping different additions to the site that took the focus away from job seeking services.

#### Missing information/broken links

"Is the workaround option on this page to click "Contact Us" since the "Make An Appointment Button" is broken?"

"it still has lorem ipsum placeholder text."

Clicked work with a consultant

got distracted because image

shook - clicked make an

I have to scroll all the way to the bottom, and it looks like clicking just reroutes me to the lop again."

"It's a strong pitch, but

## P. 19 | Impactful User Quotes

I keep getting distracted by all of these options. It would be nice to have the crucial information on one page. I assumed the [donation] links would donate to the same place.

Feels like a game of hide and seek.

Filling out this form for a mammogram would make me feel uncomfortable. It doesn't make it feel trustworthy.

## P. 20 | Defining Scope

#### **Problem Statement**

Users need more organization and structured content to find clarity, inspiration, and a path to impact and success as they define it—whether through donation, services, or participation.

#### Solution



Three design priorities emerged based on research  $\delta$  client conversations

#### **Clarify Content**

Reorganize sitemap

#### Reduce Digging

Create a strong simple visual design that reduces clicks, redundancy, and frustration

#### **Drive Donations**

Support other services via strong donation flow

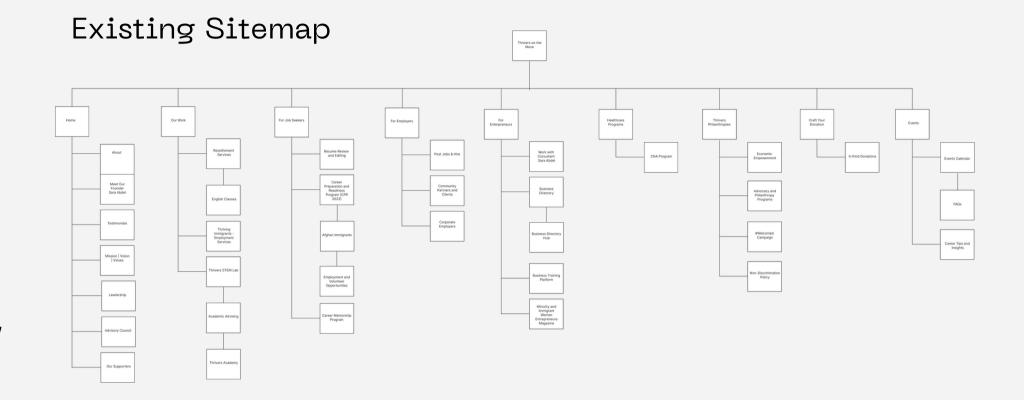
### User Flow

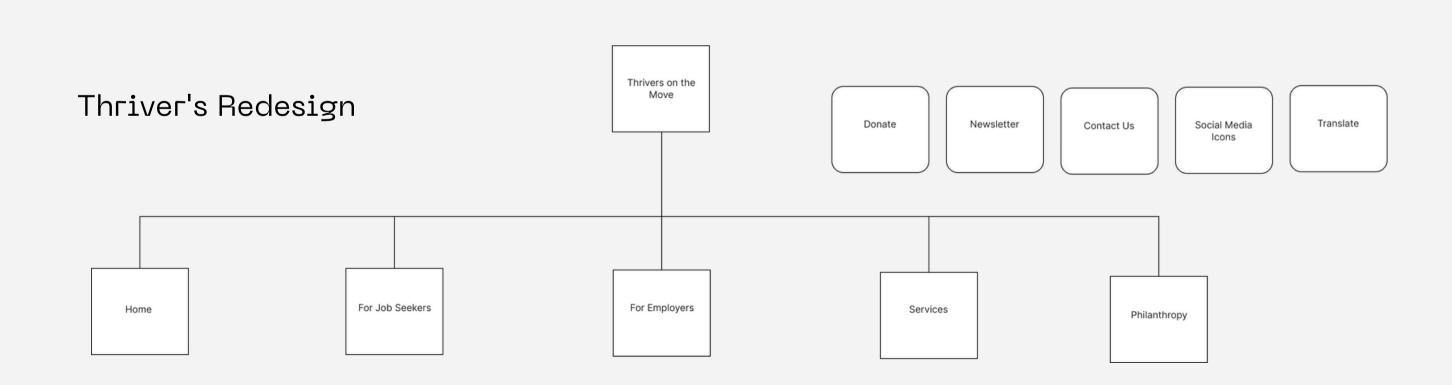
After auditing current and potential pain points in the user flows, streamlined solutions were created. Here is a user flow for making a donation, one of the most important requests from our client. On the original site structure, there were multiple donation forms and design decisions causing trust to be lost, resulting in abandonment.



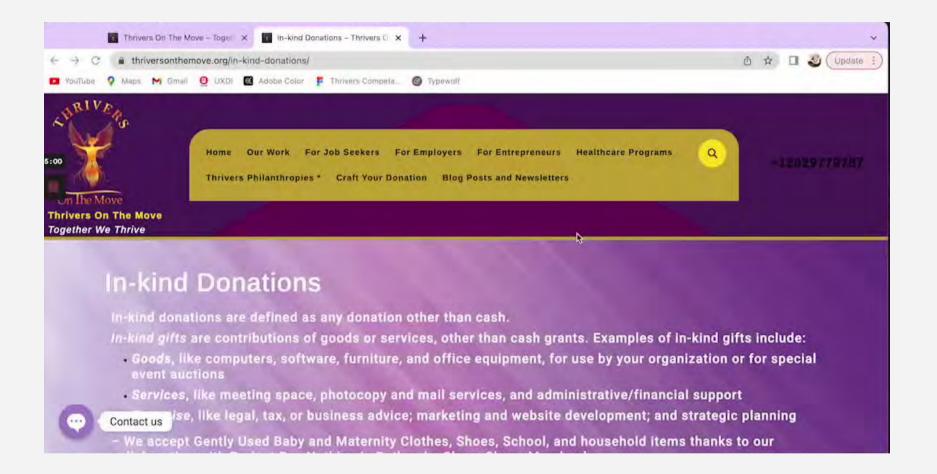
## P. 22 | Navigation

The sitemap and navigation bar also needed a complete overhaul. The information architecture was restructured, reducing digging, confusion, and website abandonment. Based on both open and closed card sort results, this is our new simplified navigation.





## P. 23 | Clarifying Content



As Design Lead, I was tasked with ensure visual designs matched approved wireframes, elevated and clarified content.

For example, users are now aware of the different donation options and could easily access a single, trustworthy donation form.





Contact Us







O DONATE NO

## Donate & Make a Difference Today

We connect you with the best talents with a faster hiring process than traditional recruiting services. Search resumes and recruit qualified talents to support your business needs while promoting diversity and inclusion.







#### **Cash Donations**

Directly support Thrivers on the Move! We rely on generous patrons like you to help us keep these crucial services running, and are greatly appreciative of any amount, big or small.

Donate Now



#### In-Kind Gifts

By donating to a baby care box, you will be providing a low-income immigrant woman with a maternity package containing clothing, nappies, bedding, cloth, gauze towels and child-care products, a postpartum recovery package, and personal care items for mom, such as bra pads, sanitary napkins, and nipple cream.

Learn More



#### Become a Partner/Sponsor

Would you like to put your brand's name in front of potential clients, which helps you get ahead of the competition? Would you like to communicate a message of support to immigrants and refugees? Would you like to reach a new audience? Join us as a co-sponsor of one of our programs.

Learn More

## P. 24 | Design System

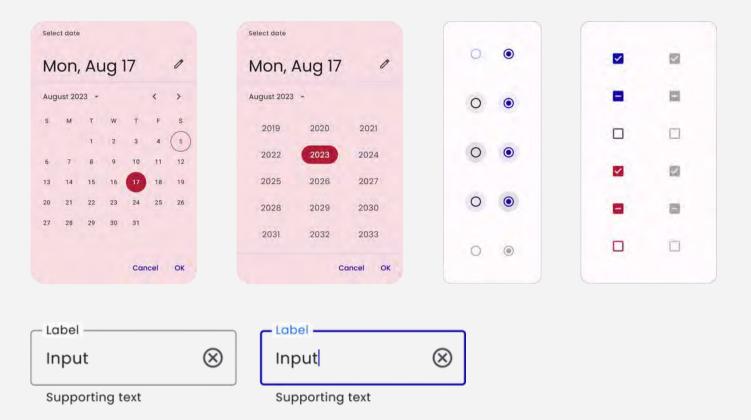


# H1 Alverata B 89pt H2 Alverata B 67pt H3 Alverata B 50pt H4 Poppins SB 37pt

H5 Poppins M 28pt

H6 Poppins SB 21pt

P Poppins R 16pt



### This is a Heading

#### This is a Subtitle

Lorem ipsum dolor sit amet consectetur. Id felis id tristique id velit nullam vulputate pulvinar porttitor. Risus ut nisi dignissim accumsan ac est tincidunt. Mauris tincidunt condimentum gravida neque. Id facilisis consectetur molestie sodales pharetra at. Non tempus sagittis iaculis sollicitudin convallis mattis. Dui eget sagittis fermentum placerat. Tortor faucibus ornare pellentesque sapien. Aliquam massa elit sit senectus curabitur amet non lectus. Congue arcu lacinia malesuada amet at commodo morbi. Ullamcorper et vel ipsum pellentesque. Risus scelerisque senectus aliquam at. Sed pellentesque vel tempor potenti sed posuere. Sed volutpat vel orci nunc vel elementum.

## P. 25 | The Rebrand

Our Client wanted a new logo identity that was gender neutral but still included the symbol of the phoenix. I chose a bold weight, sharp edges, and an abstracted human symbol to embody strength, power, and modernity.

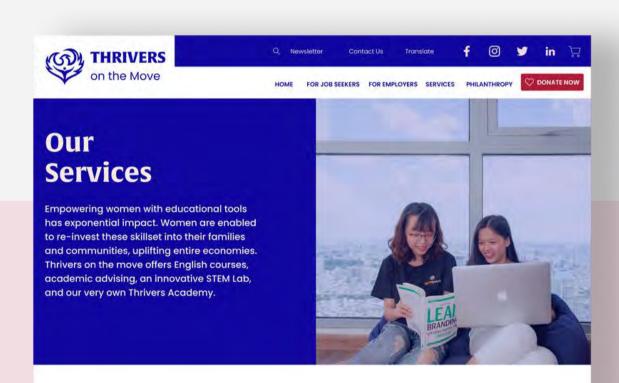


Original logo was repetitive, female focused, and had an outdated gradient. It did not represent the audience Thriver's is trying empower.





## Hi-Fidelity Screens



#### Education







And most importantly... Honor the transformation from a Survivor to a Thriver.

#### f 🞯 💆 in 🖫 Q Newsletter Contact Us Translate THRIVERS on the Move HOME FOR JOB SEEKERS FOR EMPLOYERS SERVICES PHILANTHROPY ODNATE NOW

### OUR **MISSION**

Thrivers on the Move is a first-of-its-kind to provide sustainable career counseling & economic empowerment for sexual & gender-based violence survivor female immigrants and their families.

With a focus on financial independence and wellbeing, Thrivers connects immigrants from the MENA (Middle East and Africa) and WANA (West Asian and North Africa) regions with the tools, services, and programs they need to chart their path forward toward autonomy.



#### **How We Work**



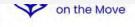
To best empower our clients, we connect them with tools to unleash the skills and power that already exists within them.



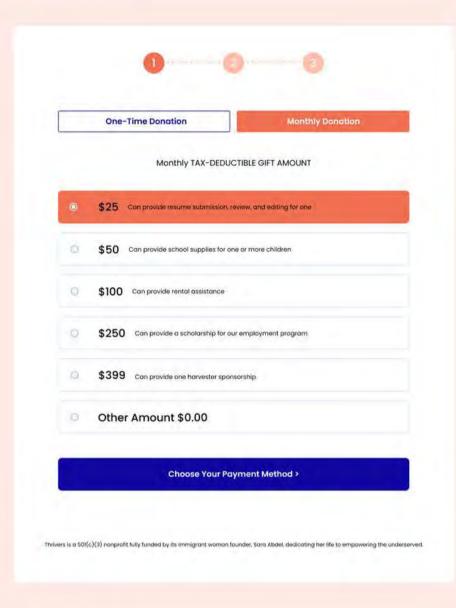
Strengthen the corporate, philanthropy, and advocacy collaborations and partnerships



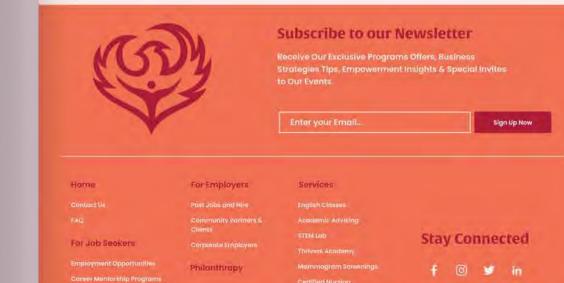
Provide sustainable employment & economic empowerment solutions to immigrant female survivors of SGBV



#### Make a **Donation**



HOME FOR JOB SEEKERS FOR EMPLOYERS SERVICES PHILANTHROPY ODNATE



## Prototype Reception

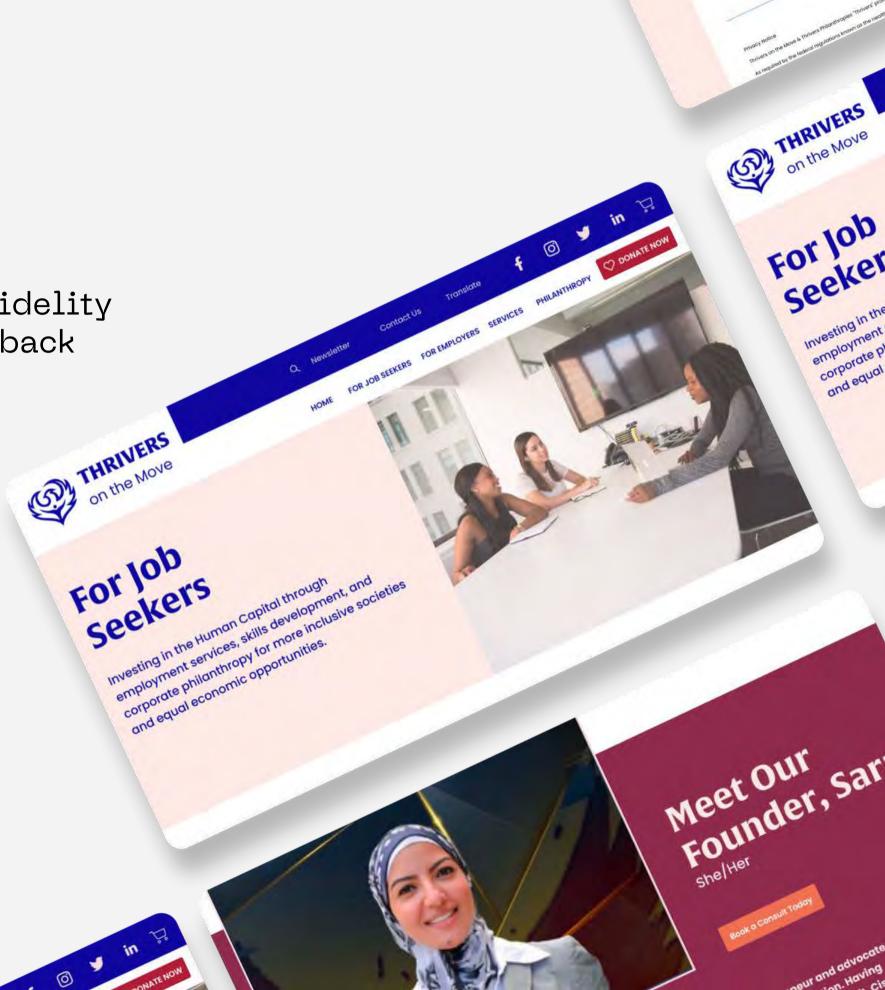
After our final rounds of usability testing on our high-fidelity prototype, we were delighted to receive impactful feedback that validated our design decisions.

"I'm getting a sense of connection and togetherness from this site."

"These colors can be for everyone. It makes the website (and organization) appear to be welcoming, inclusive, and accepting."

"Having links for specific services in the footer reduces the time required per task."

"The donate button was the first thing I noticed on the screen."



## Drippy

Branding concept for a consumer app to buy/sell second hand clothing and connect socially.

Client

Device

Personal Project

Mobile

Role

Tools

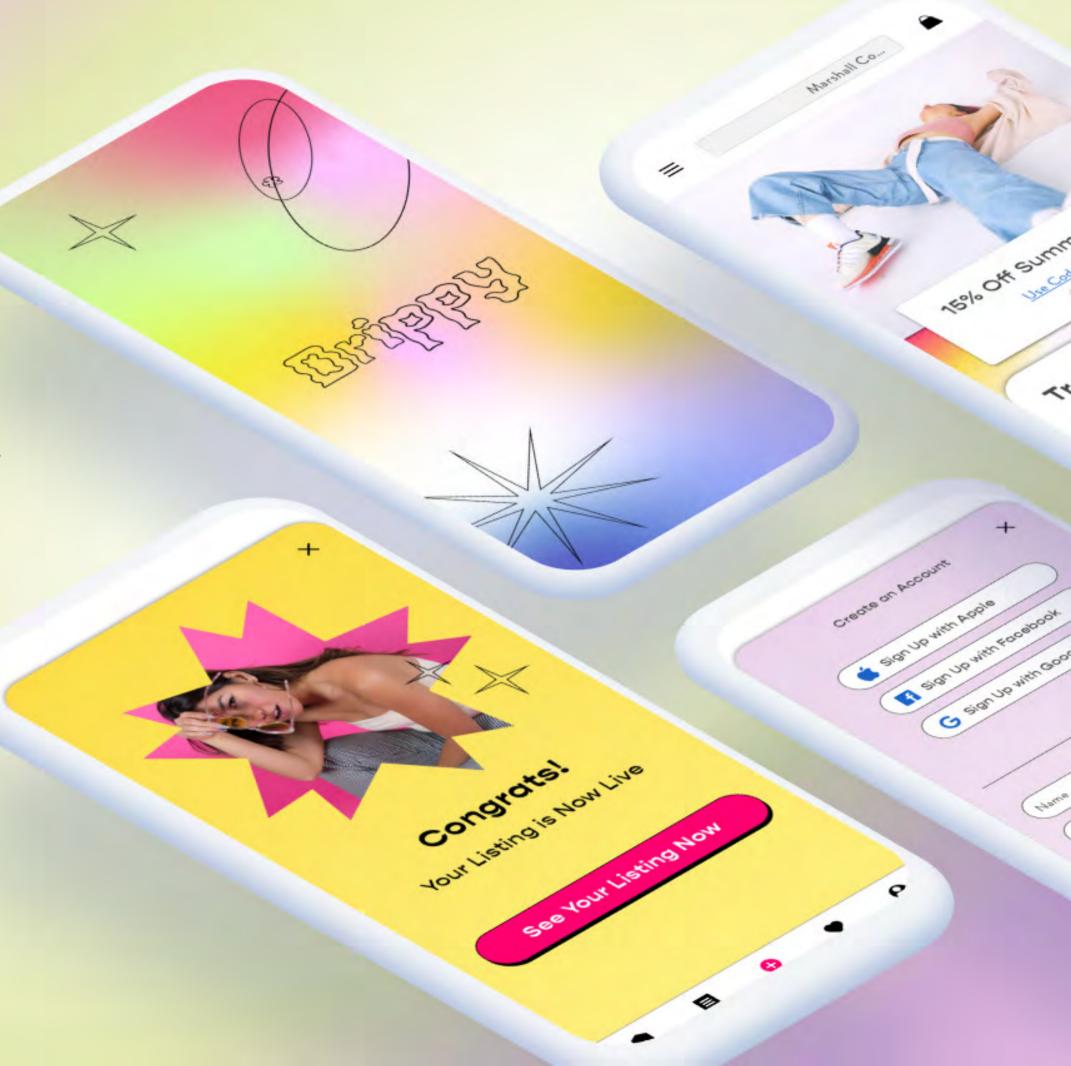
UX/UI

Sketch, Miro,

Designer

Invision,

Adobe Illustrator



## P. 29 | Project Deliverables

- Create a MVP for mobile with 2–3 key functionalities focusing on creating a profile, uploading items to sell, and leaving reviews for other sellers.
- Define the UI direction that would work for both branding and digital UI for target audience of 25–34 year olds
- Base set of custom iconography & components
- High-fidelity prototype

## Design System

## Typography

#### Titles and Headings

Heading 1 | Gopher Bold 36pt

Heading 2 I Gopher Bold 30pt

Heading 3 | Gopher Bold 24pt

Heading 4 | Gopher Medium 24pt

Heading 5 | Gopher Bold 21pt

Title 1 I Gopher Medium 17pt

Title 2 I Gopher Regular 17pt



#### Brandon Grotesque

Regular Medium Bold

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz



#### Gopher

Regular Medium Bold

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz

#### **Body Text**

Body Text | Brandon Grotesque 17pt

Si sine metu contineret, saluti prospexit civium, qua intellegebat contineri suam atque haec putat, ut de commodis suis cogitarent? at id ne interiret at vero eos et aperta iudicari ea commodi consequatur? quis nostrum exercitationem ullam corporis suscipit

Certe, inquam, pertinax non provident, similique sunt vitae dicta sunt, explicabo nemo enim ipsam voluptatem, quia voluptas in sanguinem suum tam egregios viros censes aut officiis debitis aut quid sit id, de utilitatibus, nihil est, necesse est, necesse est.

#### Text Emphasis

BOLD

Italic

<u>Hyperlink</u>

#### **Solid Buttons**

**Button Text** 

Default

**Button Text** 

Hover

#### **Ghost Buttons**

Text

Default

Text

Selected

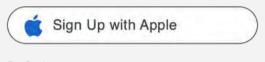
Manual Entry Login Buttons

Default

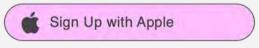
Invalid Field

Error

#### **Social Button**



Default



Hover

## Buttons & Icons

#### **Button Sizes**

Large Buttons 64

Medium Buttons 56

Small

Sign Up with Apple

**32** 

44





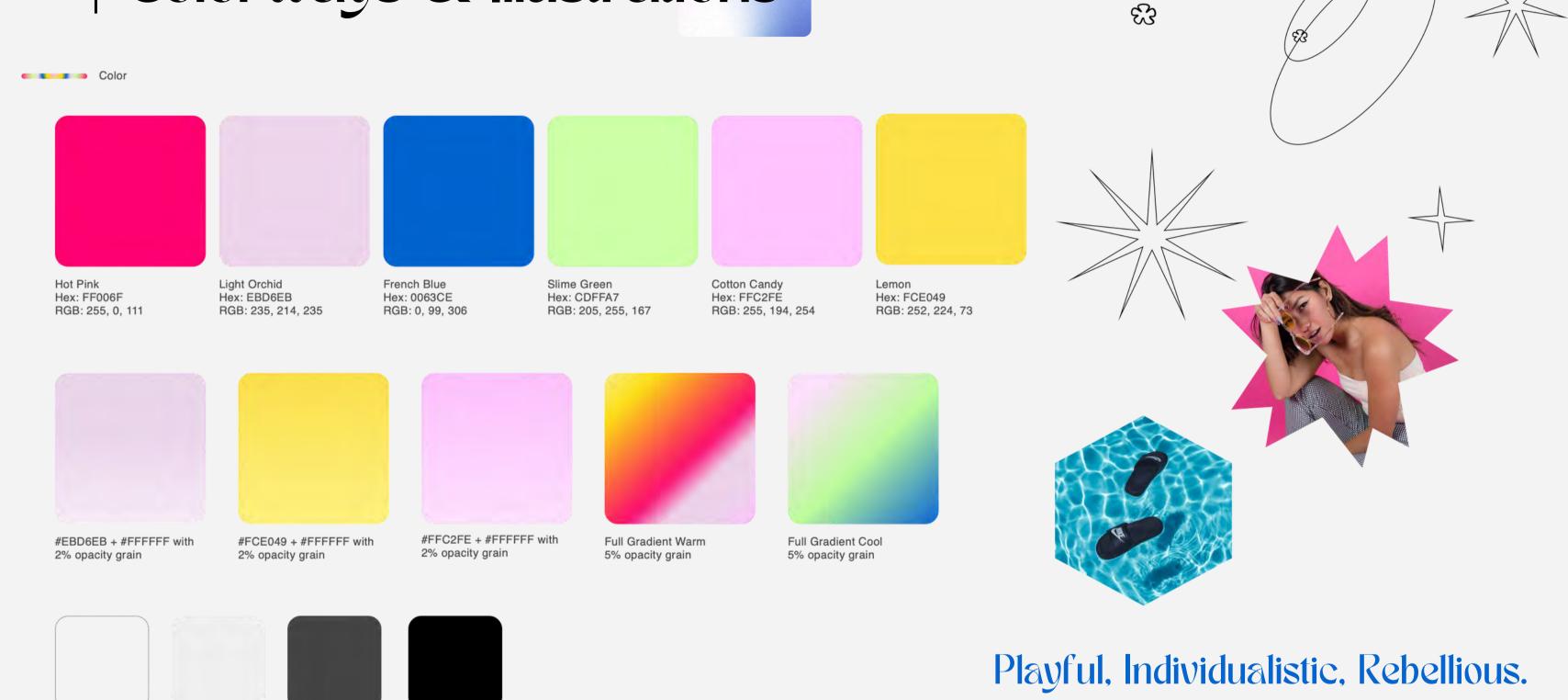
## P. 33 | Colorways & Illustrations

#FFFFFF

#EFEFEF

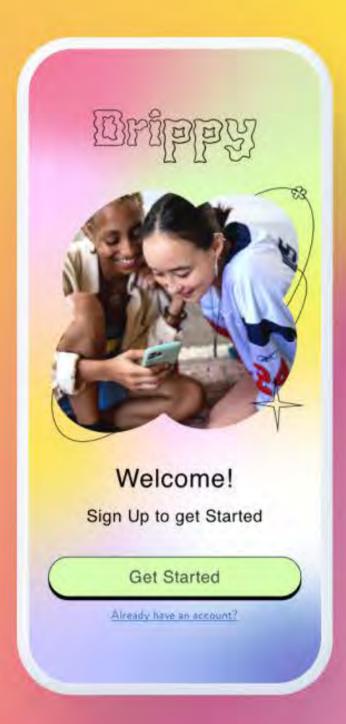
#444444

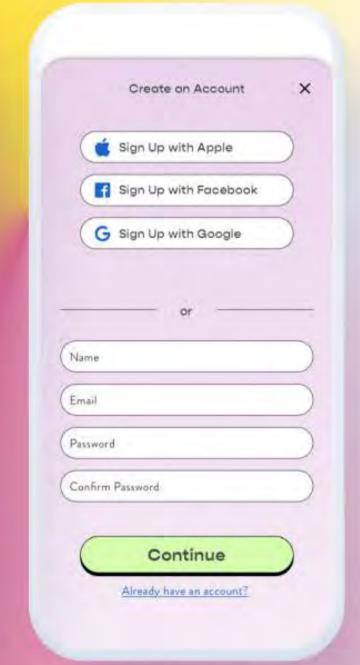
#000000

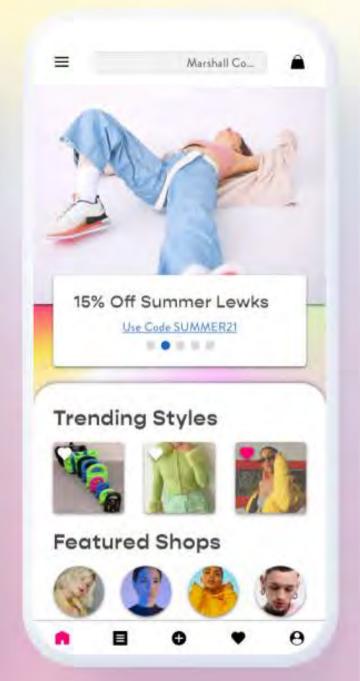


Not Just Someone's Old Clothes

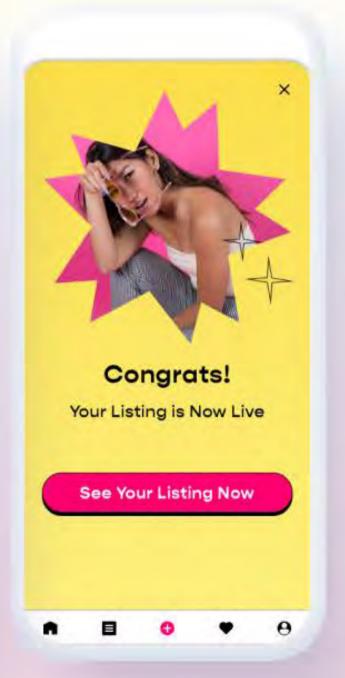
## P. 34 | Select Sreens











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